

Make the Most of Your Conference Experience with the **Clean Currents 2026 Mobile App!**

Take Notes | Create & Share Schedules | Personal Summary

1. Download the Clean Currents App



Scan the QR Code or go to the Apple App Store or Google Play and search for **Clean Currents**.



App Icon



Event Icon

Install and **open** the app.

Find your event icon in the Upcoming Events (bottom row)

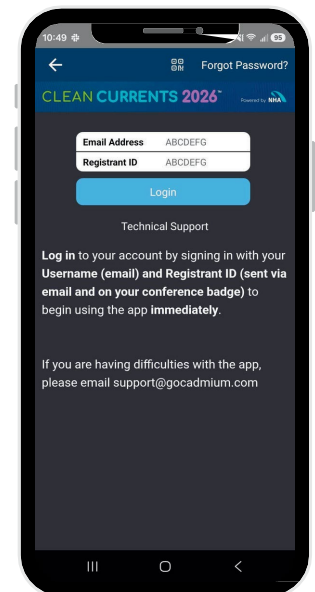
Tap the event icon to launch your event's app.

2. Login to the App

Log in to your account by signing in with your **email and the Registrant ID** that was sent to you in your confirmation email to begin using the app.

Forgot your Registrant ID?

Retrieve your ID by clicking "Forgot Registrant ID?" on the top of the screen.



3. App Tips

Download the app before you go!

Wi-Fi connection on-site can affect the functionality of the app.

Browse the event information and create a personal schedule by tapping on the star next to presentation titles.

Seeing last year's app? Click the back button in the top left until you reach the event selection page.



Clean Currents Mobile App: How to Enable Chats and Be Discoverable

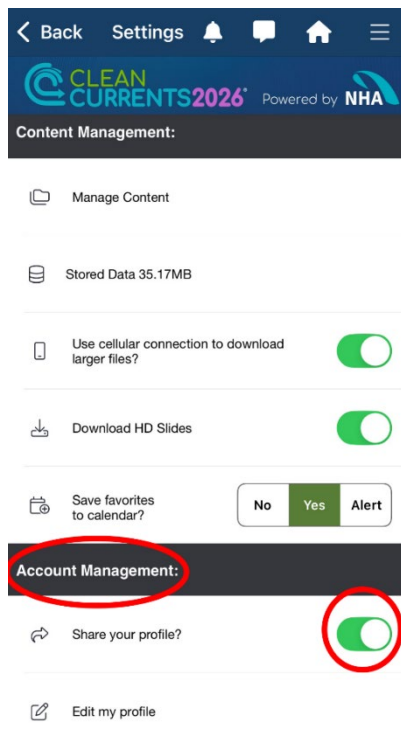
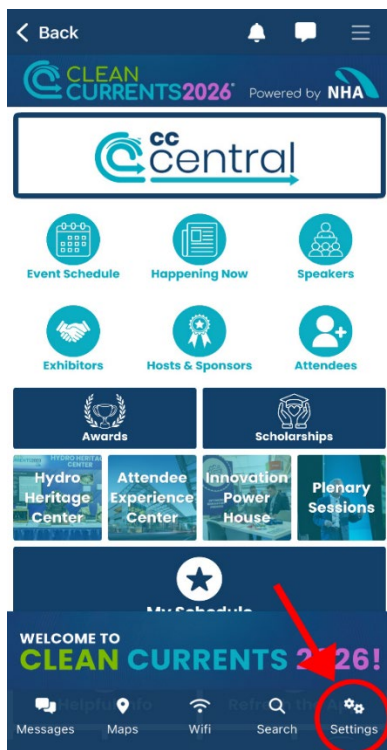
New! Ability for attendees to chat and schedule appointments with one another within the app!

This feature is a convenient way for participants to quickly communicate with one another while using the app.

IMPORTANT!! To participate in Chats, attendees must manually share their profile.

How to share your profile:

1. Select Settings at the bottom right corner of the App screen.
2. Scroll down to Account Management and find "Share your profile?" and toggle this on (green).
3. After toggling this on, the attendee will appear in the "Attendees You Can Connect With" list (found by clicking on the "Attendees" button on the home screen of the app and then clicking "Attendees You Can Connect With") and be discoverable to send and receive messages.



Using the Chats Feature

On any screen in the app, tap the speech bubble.

All ongoing chats will appear in the chat list in the order they are received.

Tap on any chat in the list to open and resume messaging with a fellow app user.

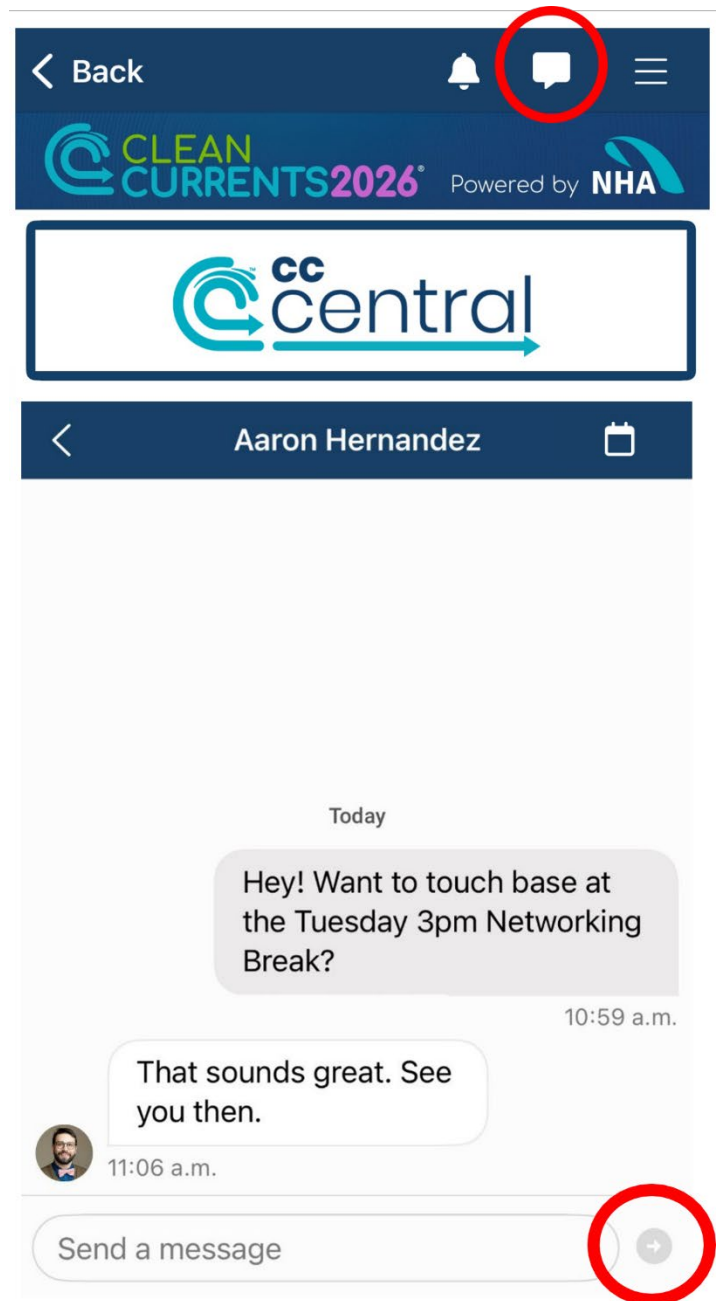
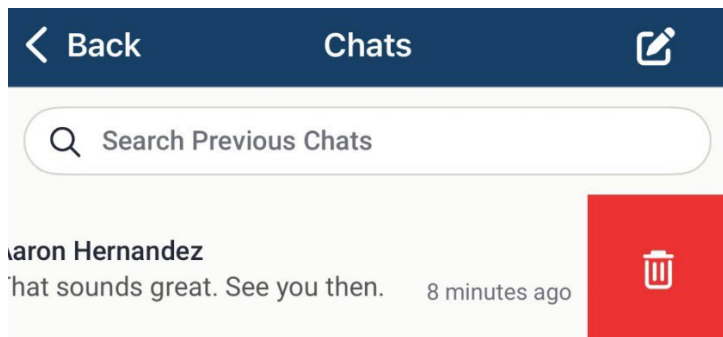
To start a new chat, follow these instructions:

1. Tap the speech bubble to open the chat feature.
2. Select the pencil icon in the top right.
3. Search for the App User you want to message by typing their name in the search bar.
4. Tap their name to open a chat.
5. Type your message and press the gray arrow to send.

To delete a chat from your chat list:

1. Swipe left on the chat.
2. Tap the trash can icon.
3. The chat will be deleted from your chat list.

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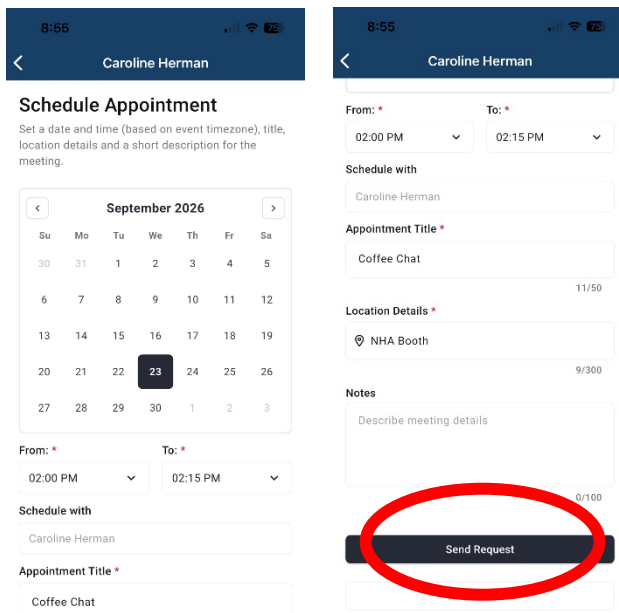
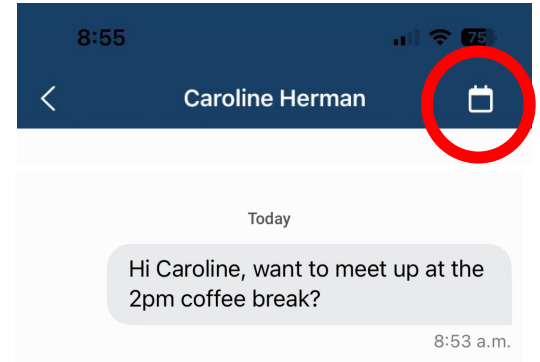


Using the Appointments Feature

Within the Chat feature is a new functionality – appointments! To schedule an appointment with someone, follow the instructions below.

To make an appointment, you'll first need to start a chat:

1. Tap the speech bubble to open the chat feature.
2. Select the pencil icon in the top right.
3. Search for the App User you want to message by typing their name in the search bar.
4. Tap their name to open a chat.

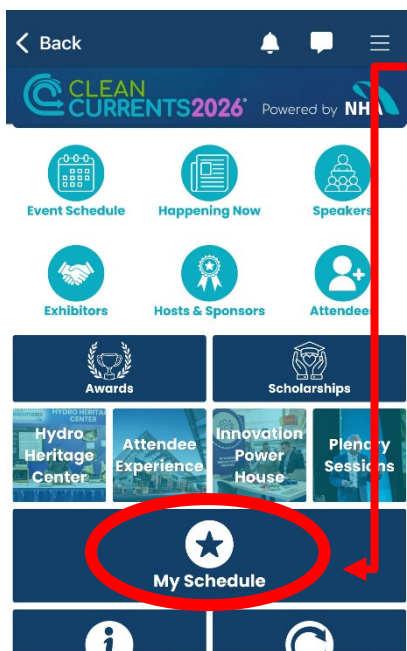


Once the chat has been established, click the calendar icon on the top right of the screen.

1. You'll then be prompted on the next page to select/fill out:

- a. Date
- b. Time
- c. Appointment Title
- d. Location Details
- e. Notes (optional)

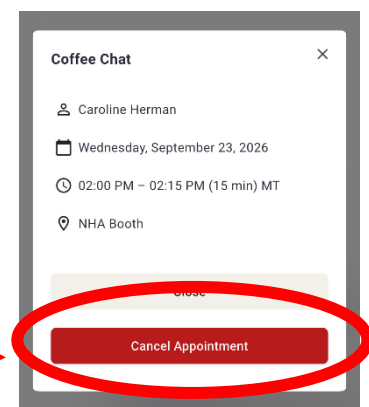
2. Click "Send Request" to schedule your appointment



3. The completed appointment will now show under the "My Schedule" button on the homepage.

How to cancel an appointment:

4. Go into the chat with the person you have an appointment with
5. Click the appointment, it will then prompt a message on your screen
6. Click "Cancel Appointment"



FAQs

Will I receive a push notification when someone sends me a message?

Yes, within the app. You'll receive a push notification showing the sender and message content. Tapping it opens the conversation directly in the app.

What if someone hasn't enabled profile sharing—can I still message them?

Yes. The chat icon will still appear. If profile sharing isn't enabled, they'll be prompted turn it on in their settings in the app or website before accessing chat.

Can I message someone directly from their profile within the app?

Yes. Just find the user in the app's user list and tap "Message" to start a conversation.

Can I delete messages or conversations?

Yes. You can delete both individual messages and entire conversations in the app.

Can I turn off chat notifications?

Yes, but you'll need to disable all app notifications in your device settings.

Does Chats work without an internet connection?

No. Chats requires an active internet connection.

Can I block someone from messaging me?

No. The current version of Chats does not include a blocking feature.

Can I send photos, files, or videos in messages?

Not currently—only text messages are supported.

Are there read receipts in Chats?

No. Read receipts are not included.